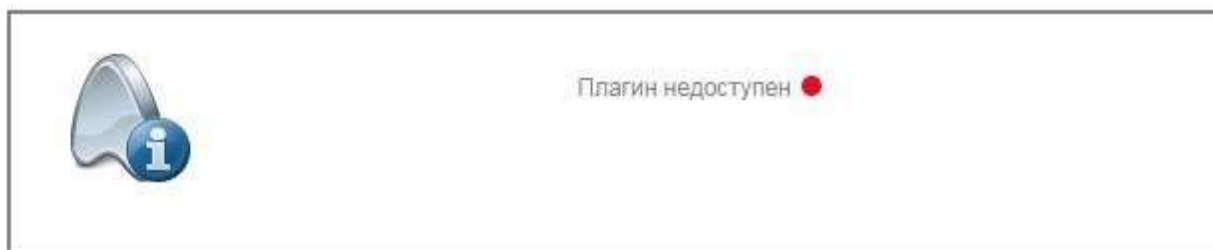


Check plugin configure

Follow to [Special page](#)

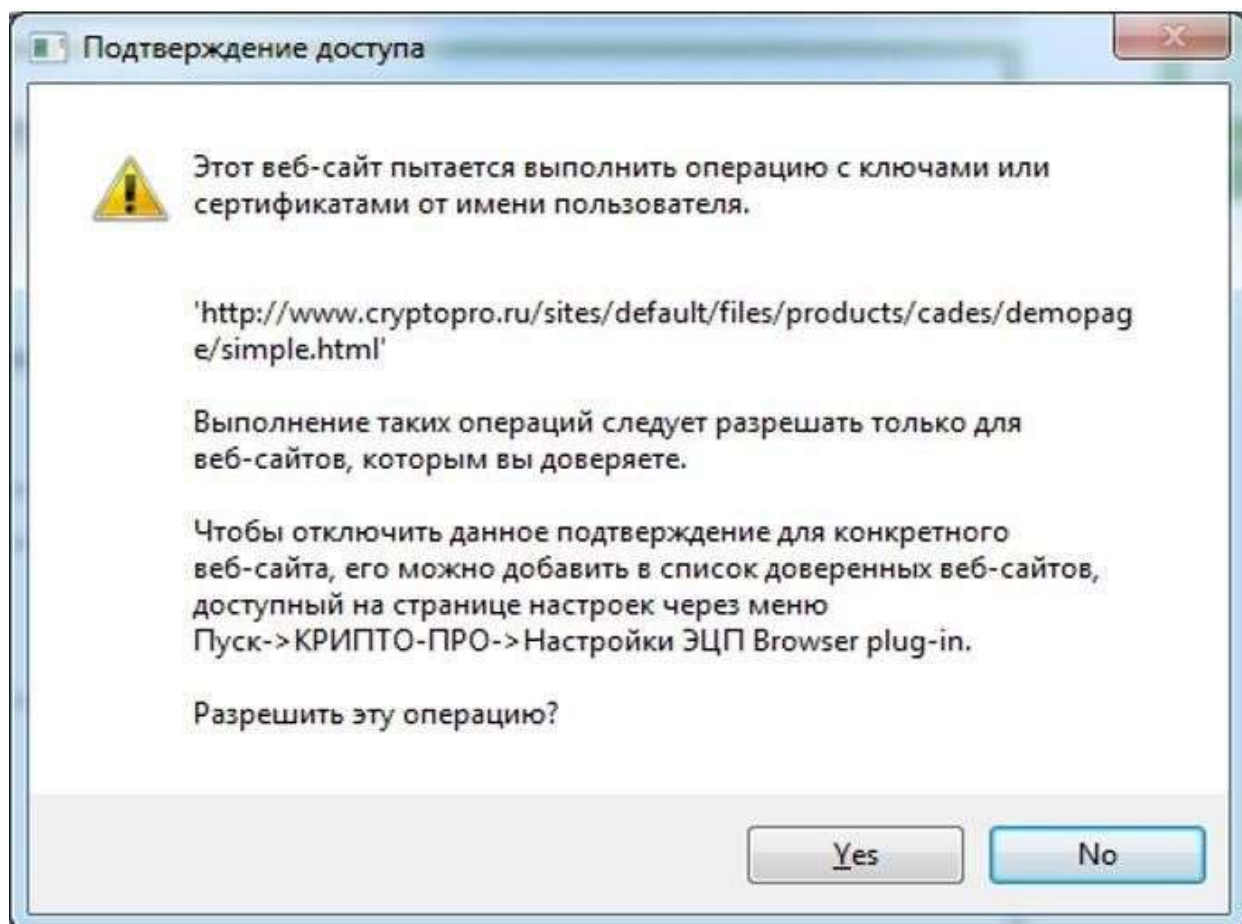
If displayed «плагин недоступен»



You need to [install cryptoplugin](#) and configure you browser according to instruction below

- 1) [Google Chrome](#)
- 2) [Mozilla Firefox](#)
- 3) [Internet Explorer](#)
- 4) [Yandex Browser](#)
- 5) [Opera](#)

If programs are installed, when entering to page, you will receive a warning that the plugin is requesting access to the keys and certificates



Click "Yes" Next window will appear:

If you receive such message, that plug-in is successfully installed on the a computer



In addition, pay attention to what version of the crypto provider is displayed. Should be 4.0.9708. If the version is older, install the newer version.

Information can be displayed about the missing of a personal certificate - this is normal, since the ELBRUS Internet / RBO uses a different type of certificate.

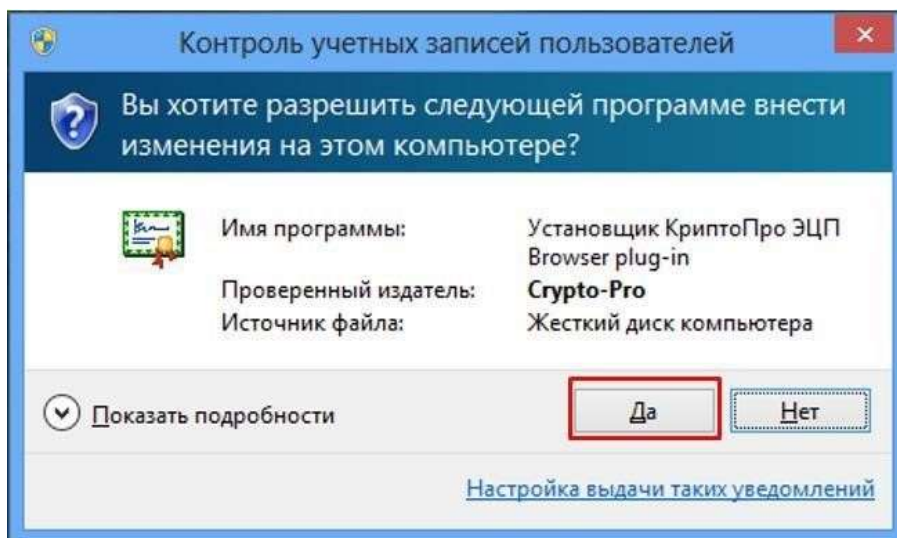
But this is not an error, it is enough to check that the message about the loaded plug-in is displayed.

In the event that the signature of the document does not work anyway, see [the possible reasons](#)

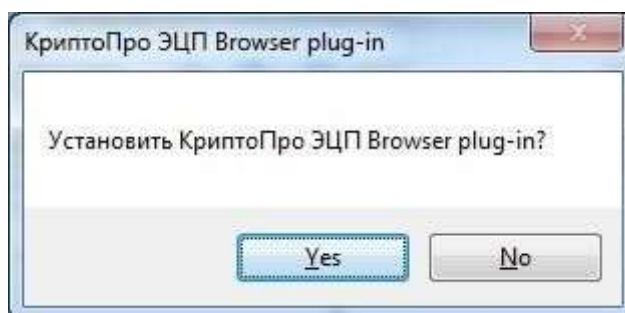
Plugin installation

[Download and install plugin v.2.0](#) and run it (you need local administrator permissions)

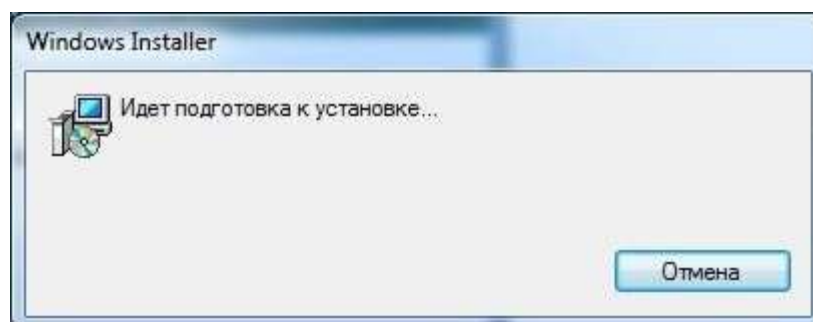
If necessary, enable the КриптоПро ЭЦП Browser plug-in to make changes by clicking the "Да"

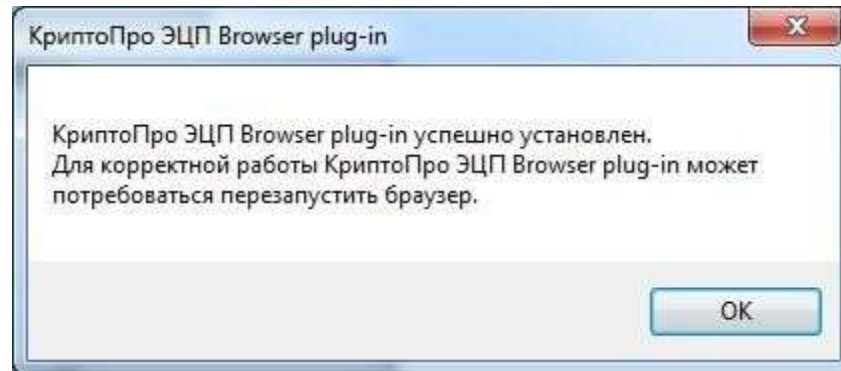
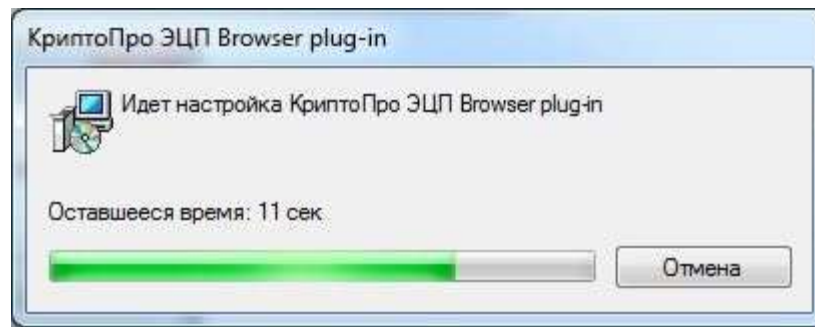


Confirm the installation of the КриптоПро ЭЦП Browser plug-in.



Wait for the installation to complete КриптоПро ЭЦП Browser plug-in.





After the message about the successful installation of the plug-in is displayed, you must to restart the browser.

Next settings vary depending of your browser.

- 1) [Google Chrome](#)
- 2) [Mozilla Firefox](#)
- 3) [Internet Explorer](#)
- 4) [Yandex Browser](#)
- 5) [Opera](#)

[To start](#)

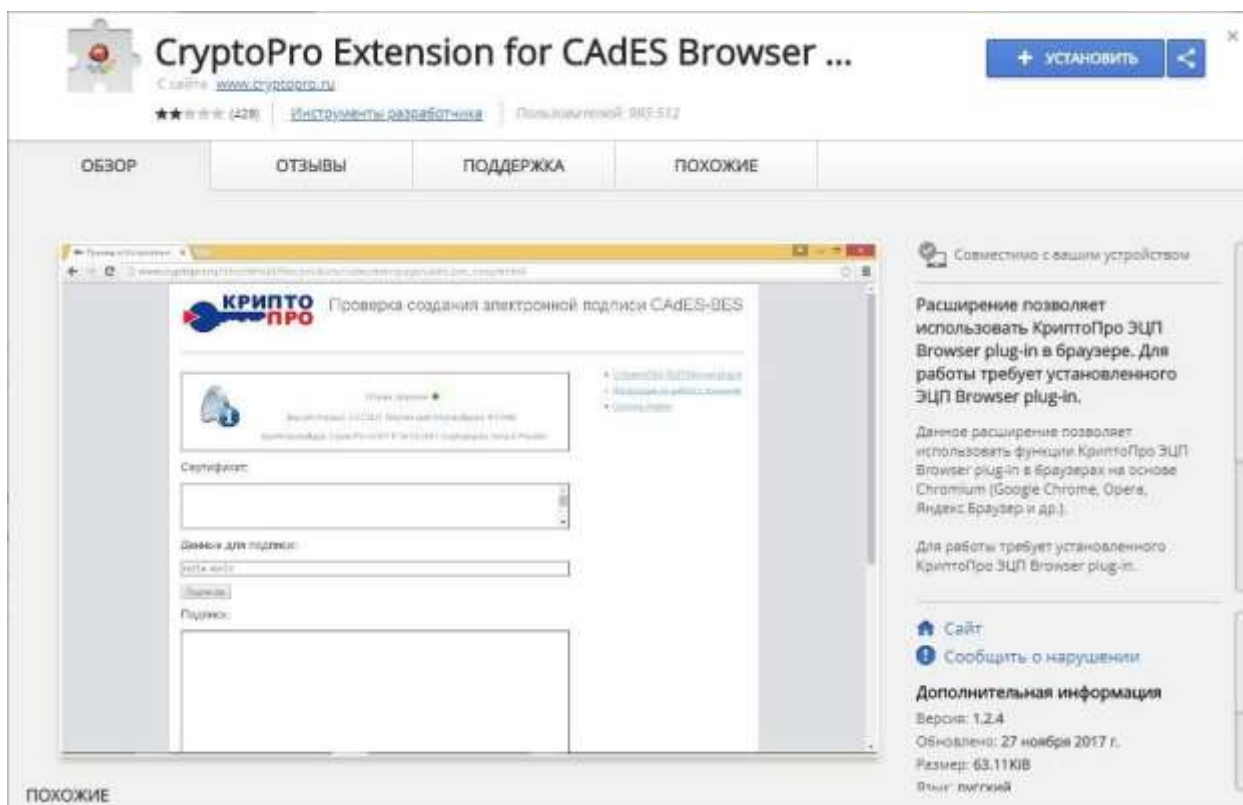
Browser settings

1. Google Chrome

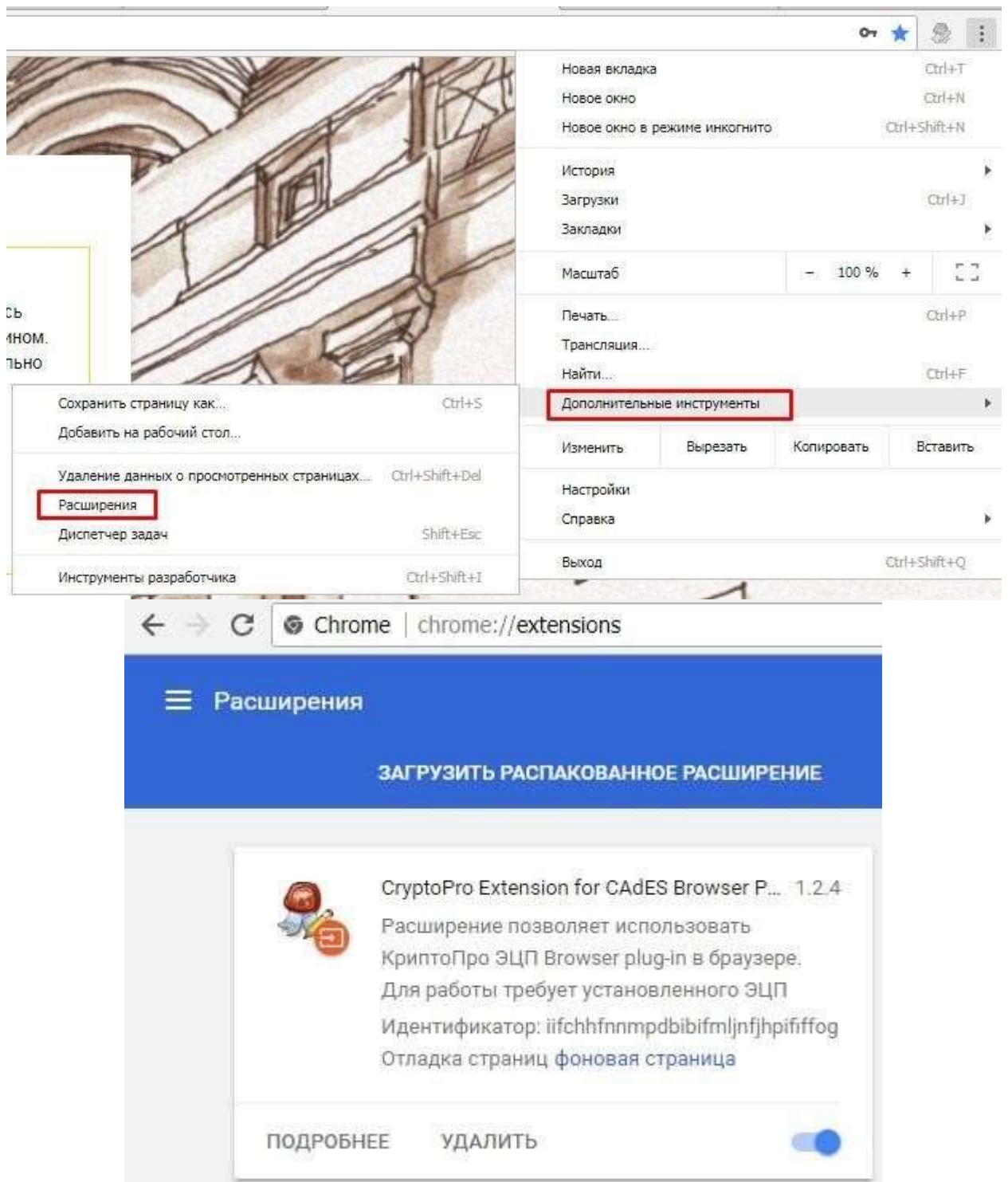
You must follow the link to install the extension in the online store Chrome.

<https://chrome.google.com/webstore/detail/cryptopro-extension-forc/iifchfnmpdbibfmljnfjhpififog?hl=ru>

And press “Установить” (Install)



if it is necessary, you can enable or disable the plug-in in the settings of the browser "More tools" - "Extensions"



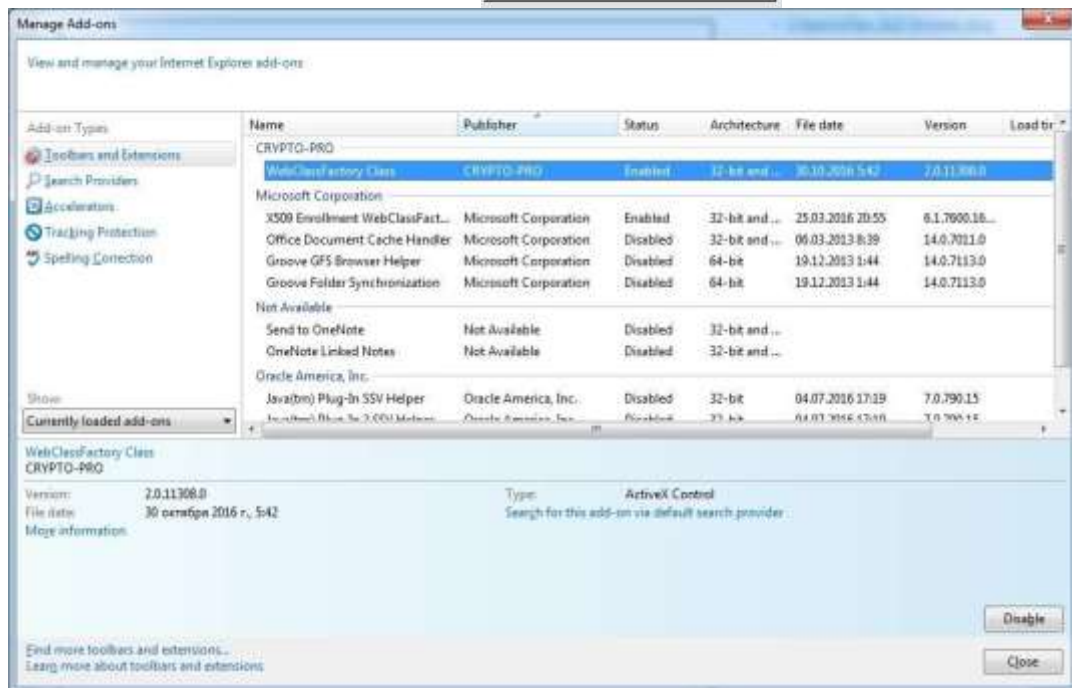
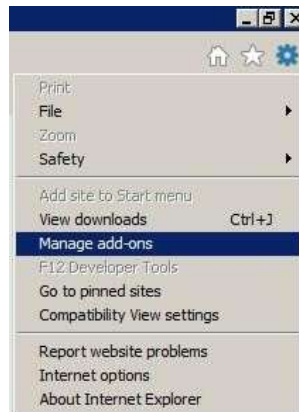
[To start](#)

2. Internet Explorer

In Internet Explorer, the dialog box appears at the bottom of the screen - you must click "Allow".



Also, the plug-in can be found in the "Manage add-ons" section.



[To start](#)

3. Mozilla Firefox

For work in Mozilla Firefox version 52 and higher, you must additionally install [extension for browser](#) ([alternative link 1](#) / [alternative link 2](#))

In older versions, for correct work, you need to go to the "Add-ons" section and set the "Always enable" setting for the "CryptoPro CAAdES NPAPI Browser Plug-in" plug-in (by default, the "Ask to activate" option is activated) and restart the Mozilla Firefox browser.

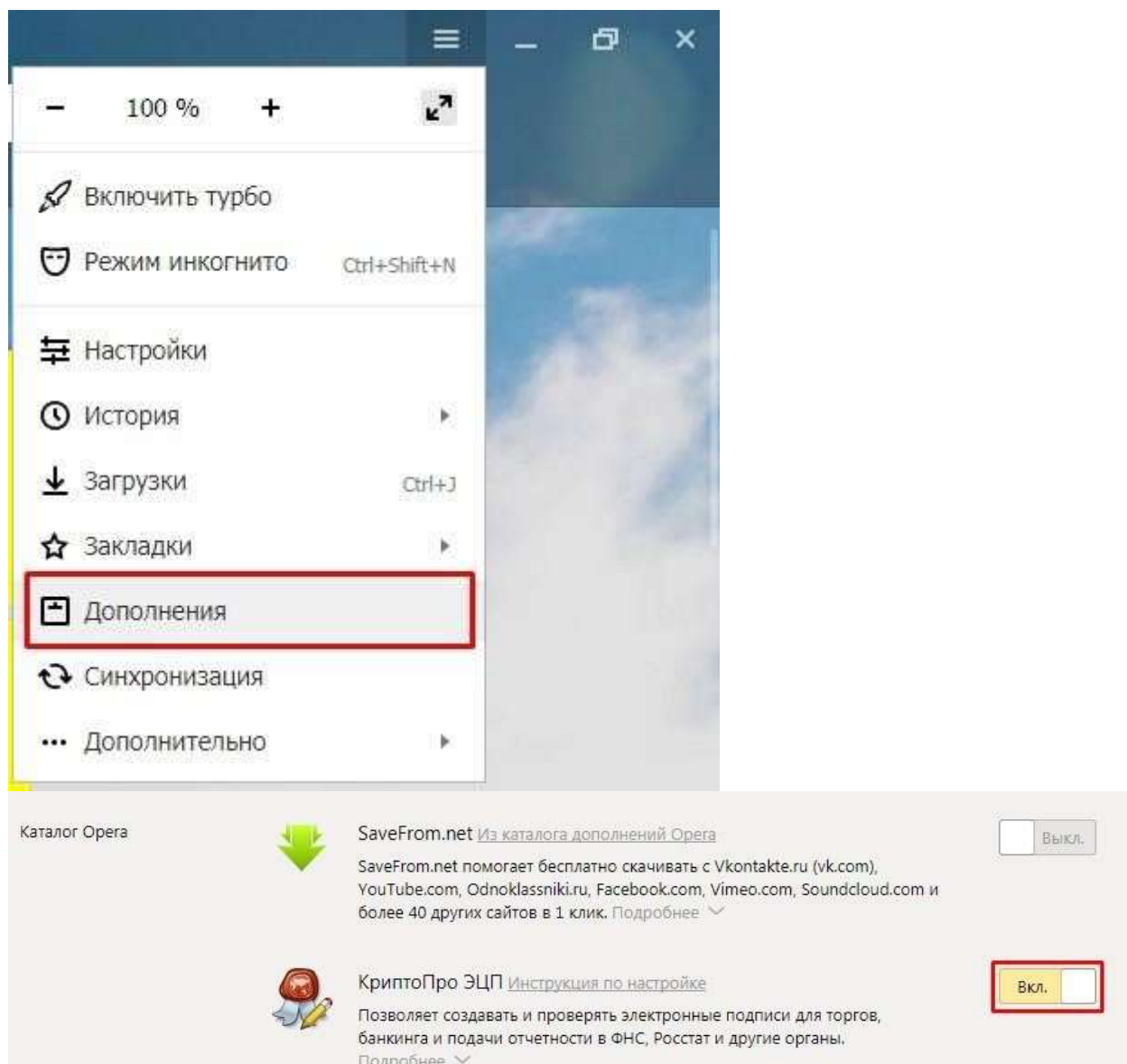


[To start](#)

4. Yandex Browser

Download the extension by [link](#) and press Install

You may need to additionally turn on the extension, for this you need to go to the "Extensions" section and enable the КриптоПро ЭЦП, then restart the browser.



[To start](#)

5. Opera

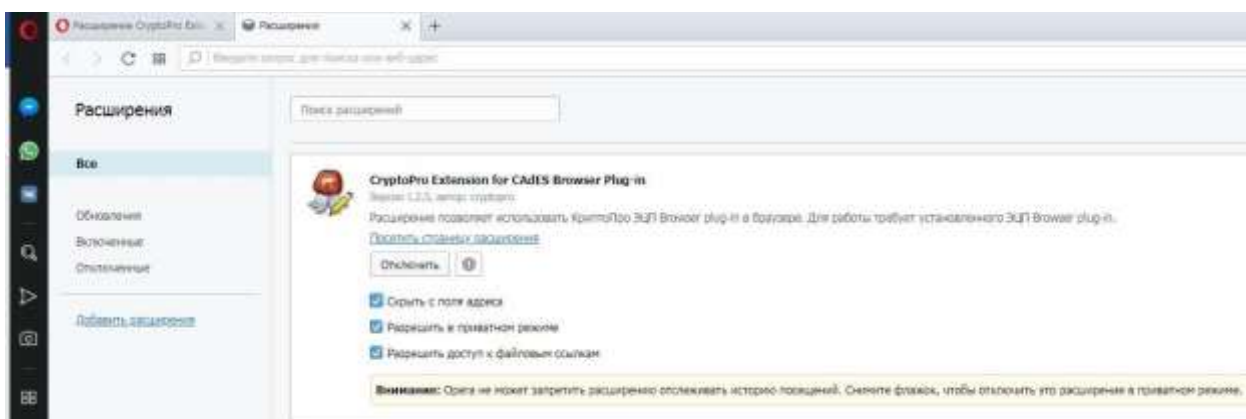
For correct plugin operation, you need to add the CryptoPro extension: Opera - the extension is accessible by the [link](#).



The screenshot shows the Opera extension store page for the 'CryptoPro Extension for CADES Browser Plug-in'. The extension is by 'cryptopro' and has a 5-star rating. A green button with a plus sign and the text 'Добавить в Опера' (Add to Opera) is highlighted with a red arrow. Below the extension name, there is a description: 'CryptoPro Extension for CADES Browser Plug-in allows to use CryptoPro CSP from JavaScript in browsers. Requires CryptoPro Browser Plug-in for work.' There is also a link for 'Права доступа' (Permissions). On the right side, there is a section 'О расширении' (About extension) with the following details: 'Загрузки: 435 076', 'Категория: Инструменты разработчик' (Developer tools), 'Версия: 1.2.5', 'Размер: 60,2 КБ', 'Обновлено: 27 ноября 2017 г.', and 'Лицензионное соглашение: Copyright'. Below the extension name, there is a section 'Снимок экрана' (Screenshot).

Нажать «Добавить в Опера»

Зайти в меню в Опера – расширения и отметить все чекбоксы на вкладке Extensions:

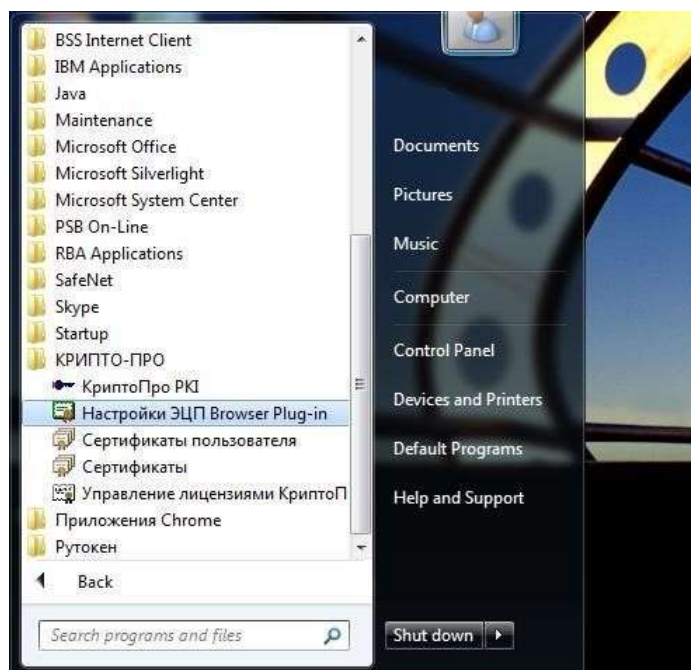


[To start](#)

Plugin configuration

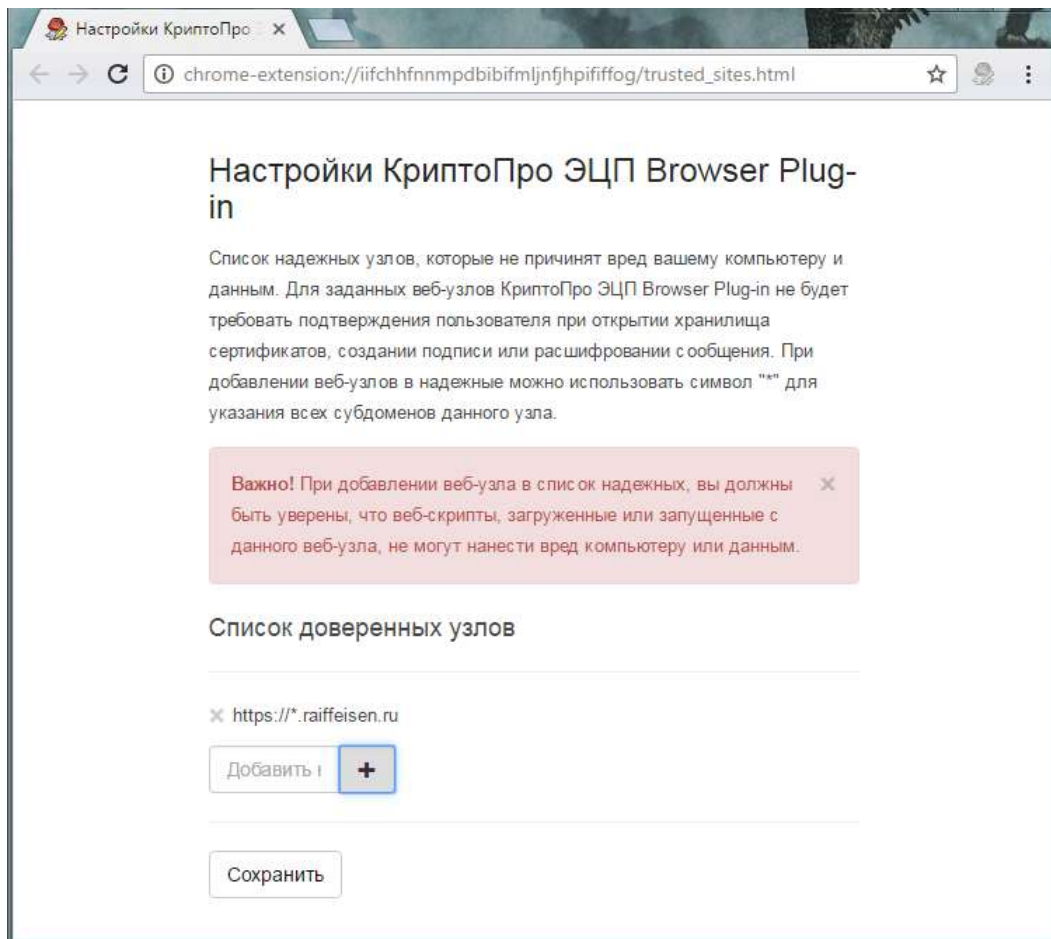
For convenience, you can set up a trusted site raiffeisen.ru so that a warning is not displayed when working in Raiffeisen Business Online.

For this, you need to run the plugin settings in the Start menu - "КРИПТОПРО" - "Настройки ЭЦП Browser Plug-in".



On this page it is necessary to write in field next address: "https://*.raiffeisen.ru" and click on "+".

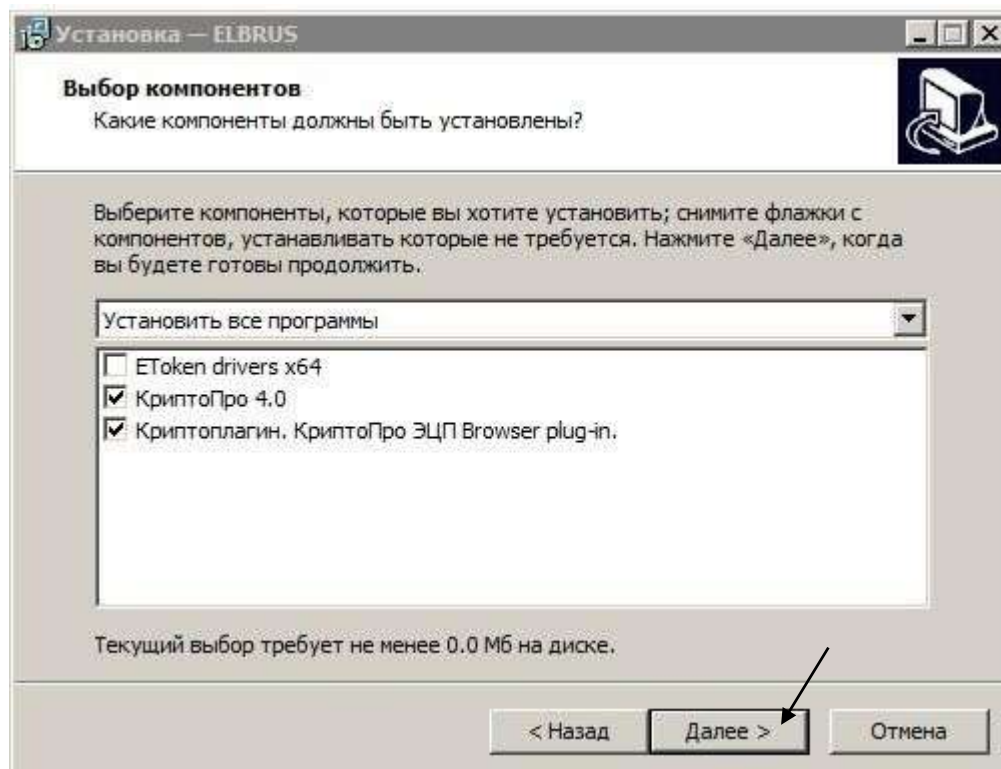
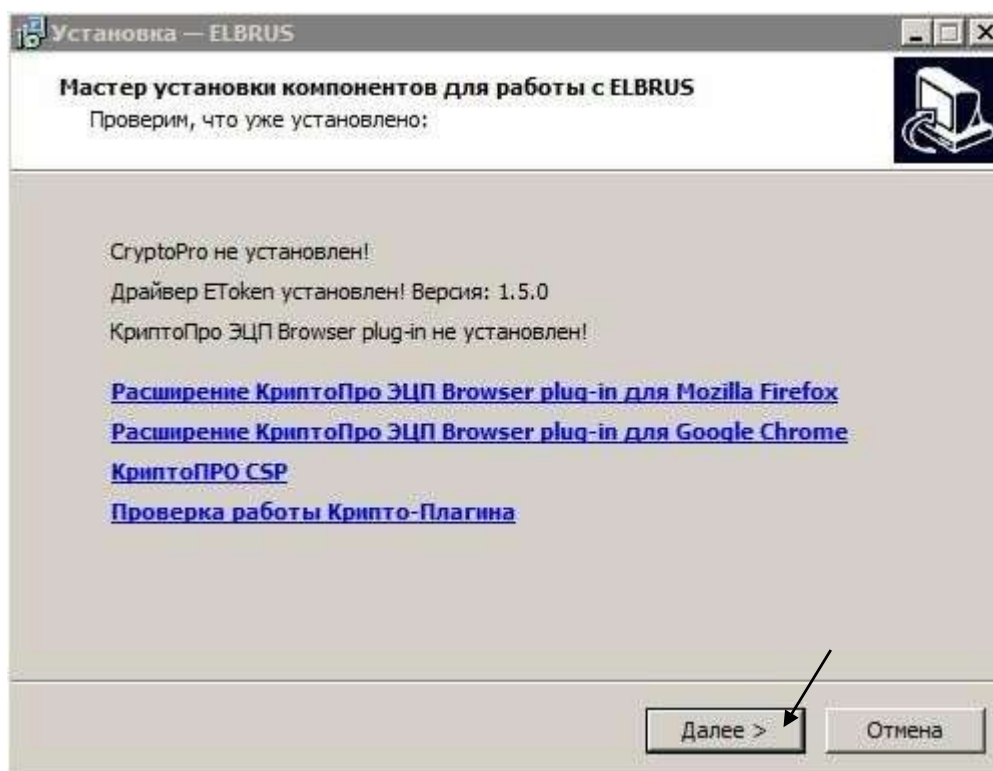
After the new trusted site appears in the list, click on "Save".

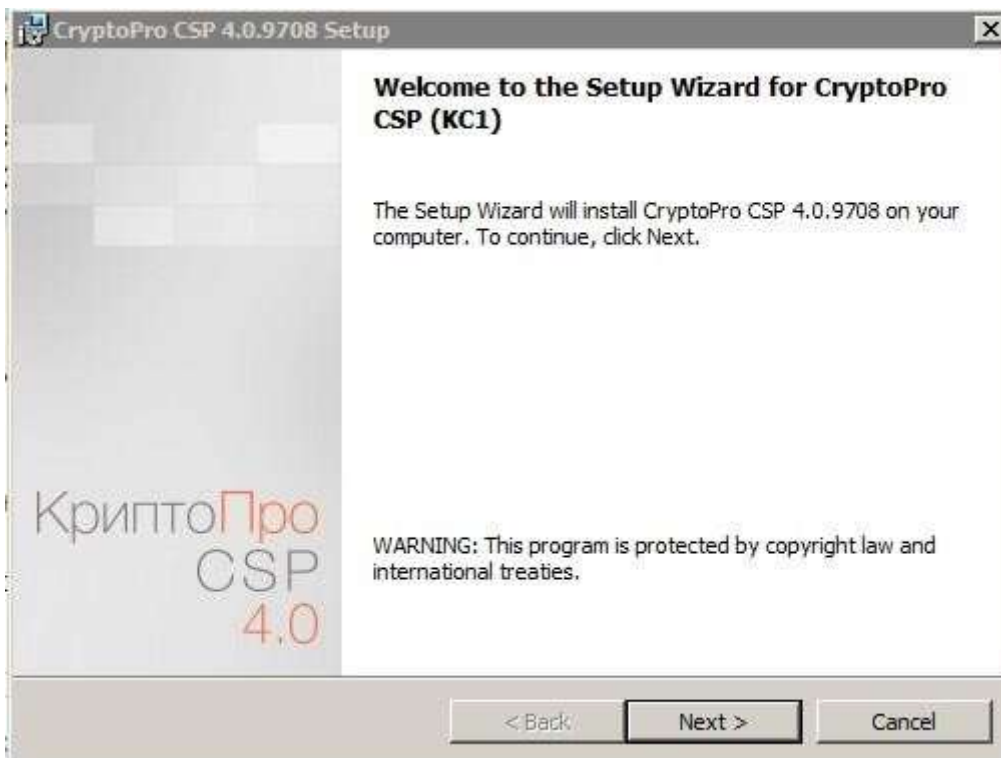
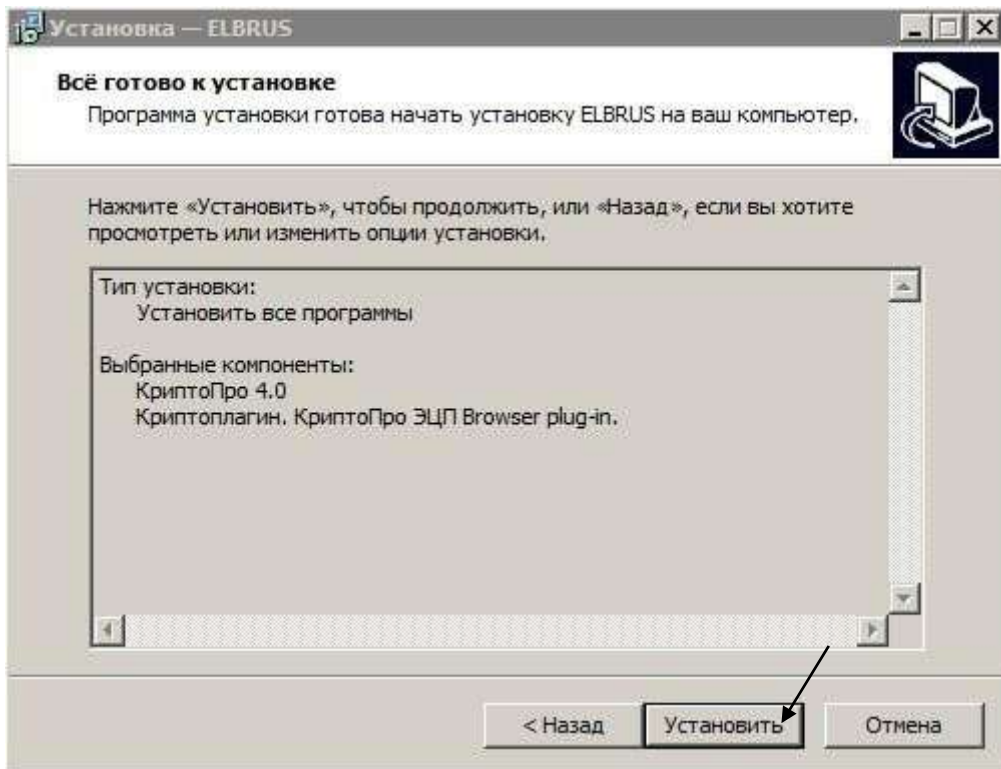


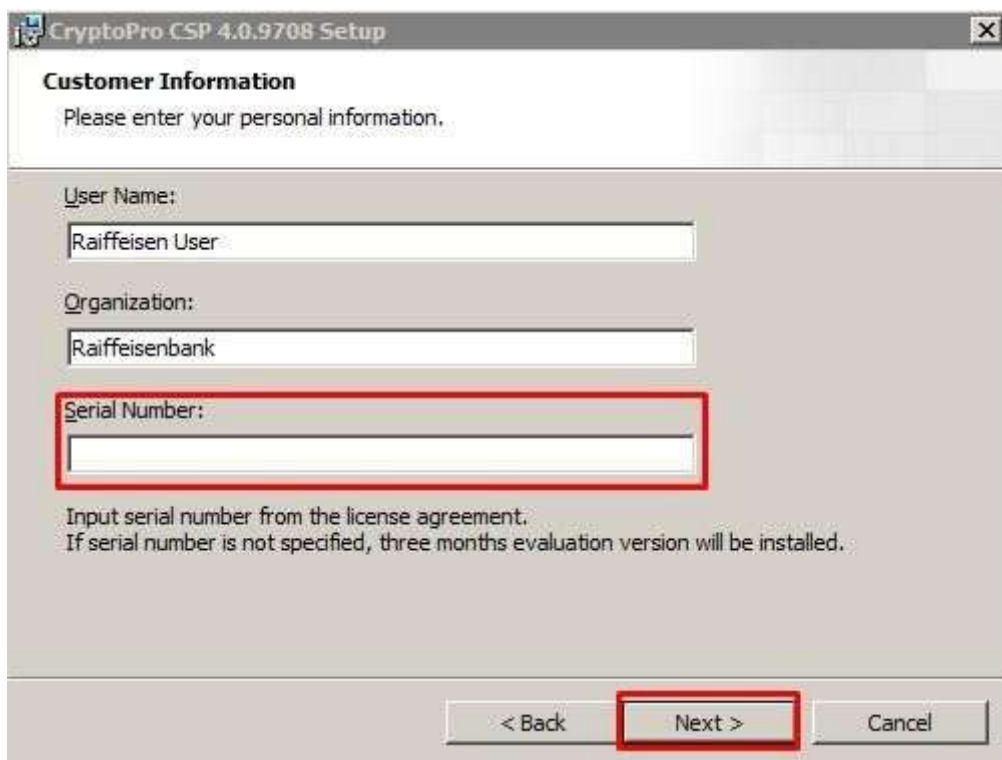
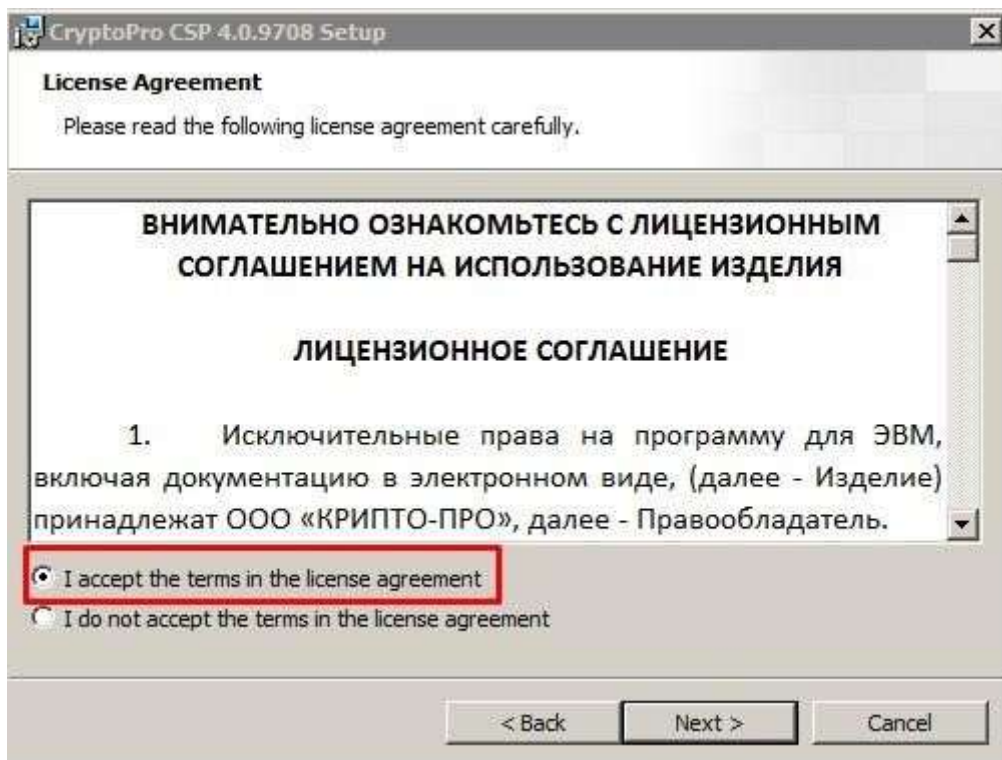
[To start](#)

Programs installation

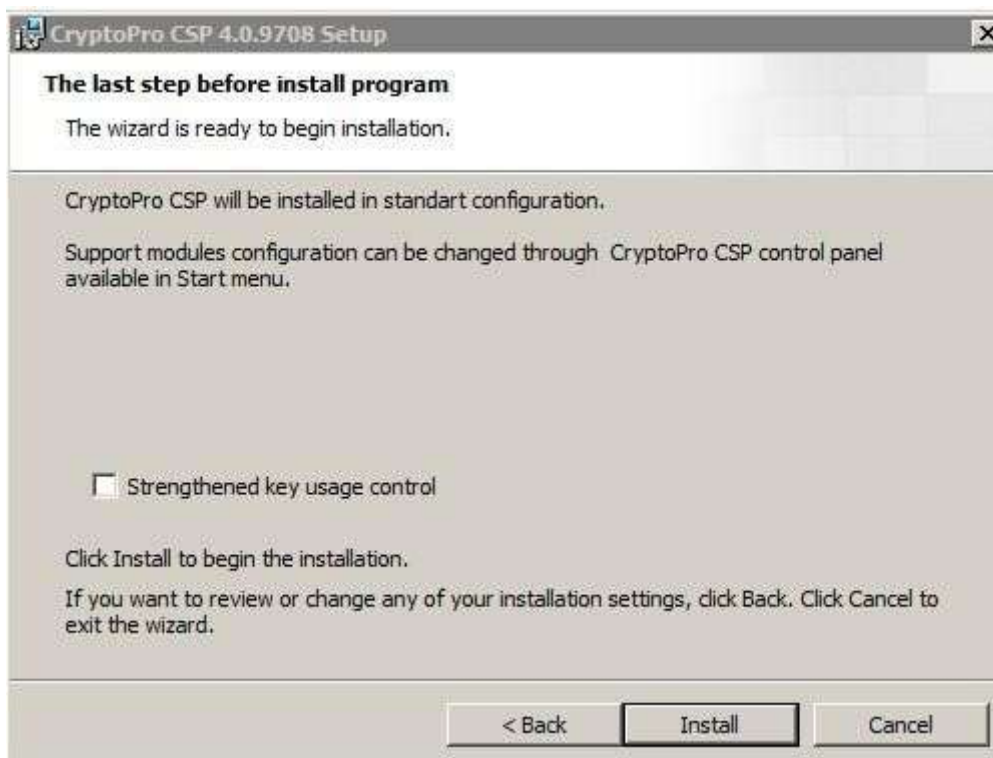
Download and run [automatic installer](#)

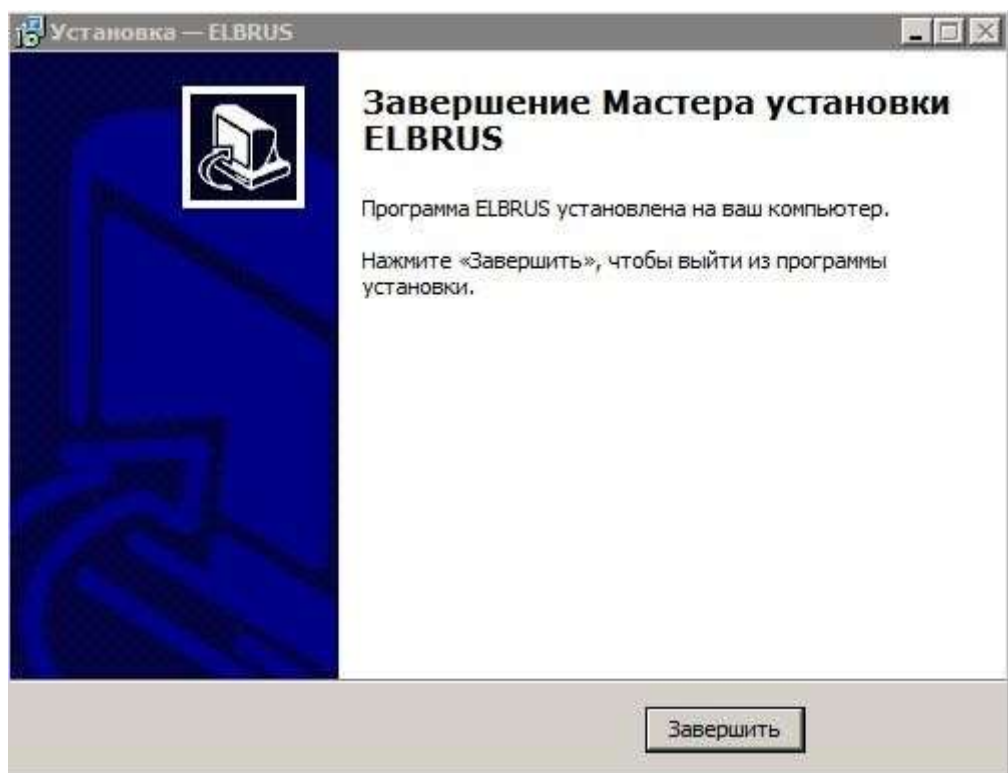






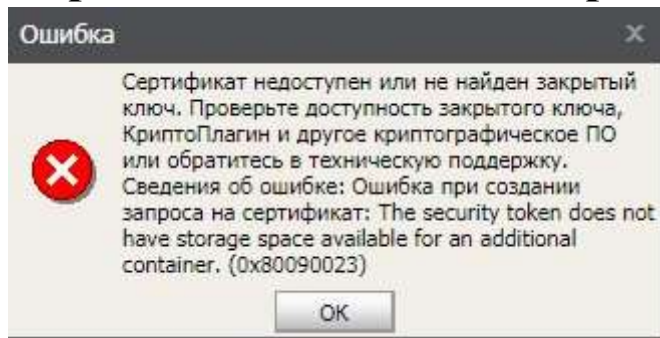
In this window it is necessary to enter the serial number, which was sent in a letter from the bank with the subject: "Важно! Прекращение работы подписи документов токеном" и датой отправки в период с 13.04 - 18.04.





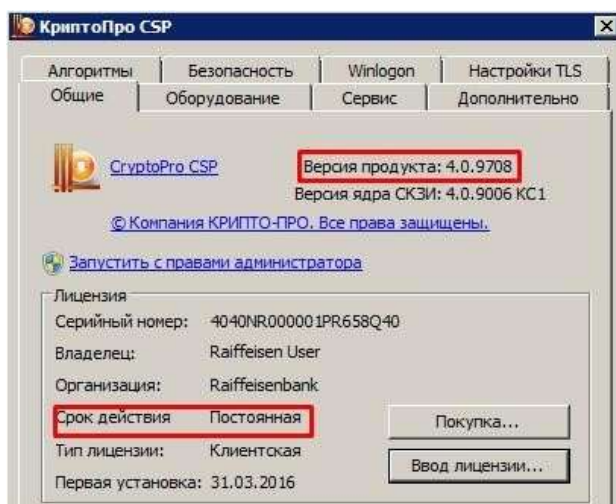
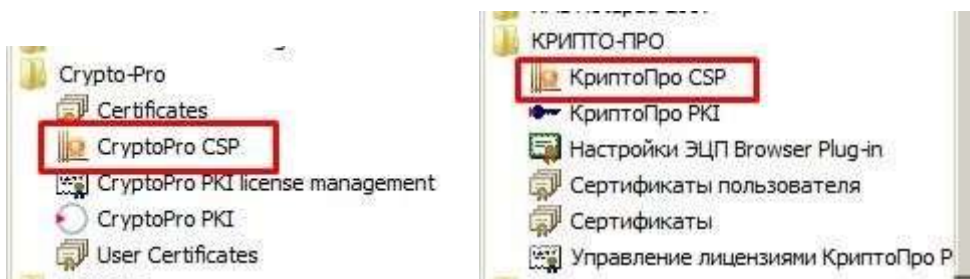
[To start](#)

Message: "Сертификат недоступен или не найден закрытый ключ/Ошибка при подписи сертификатов"

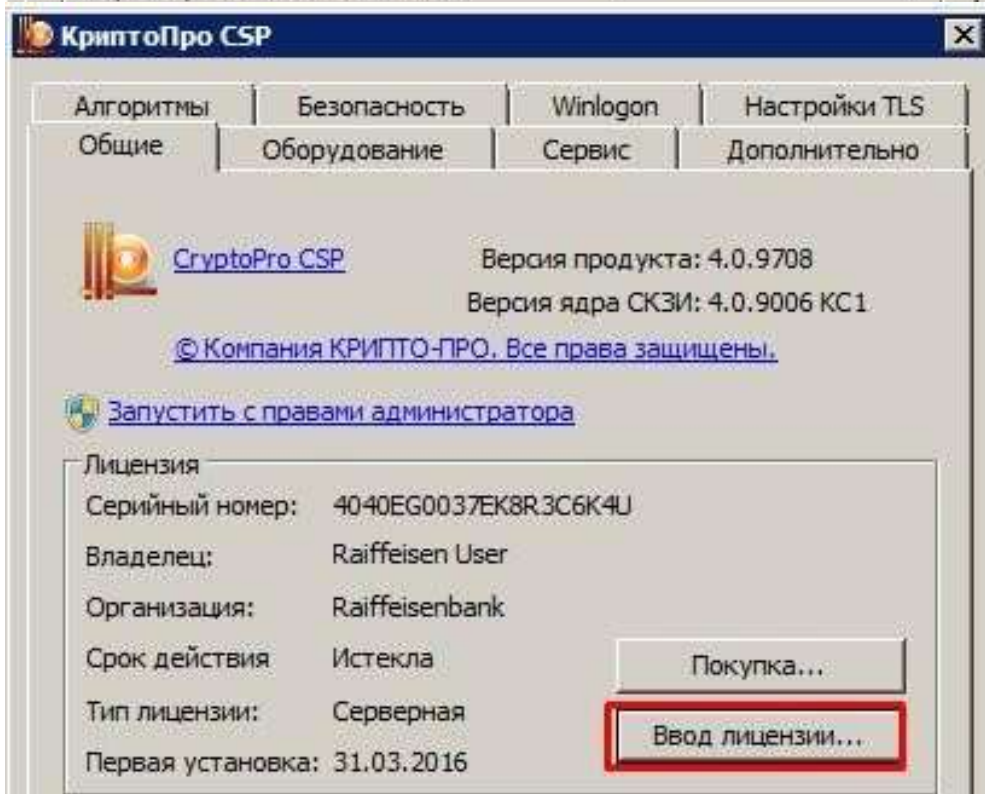
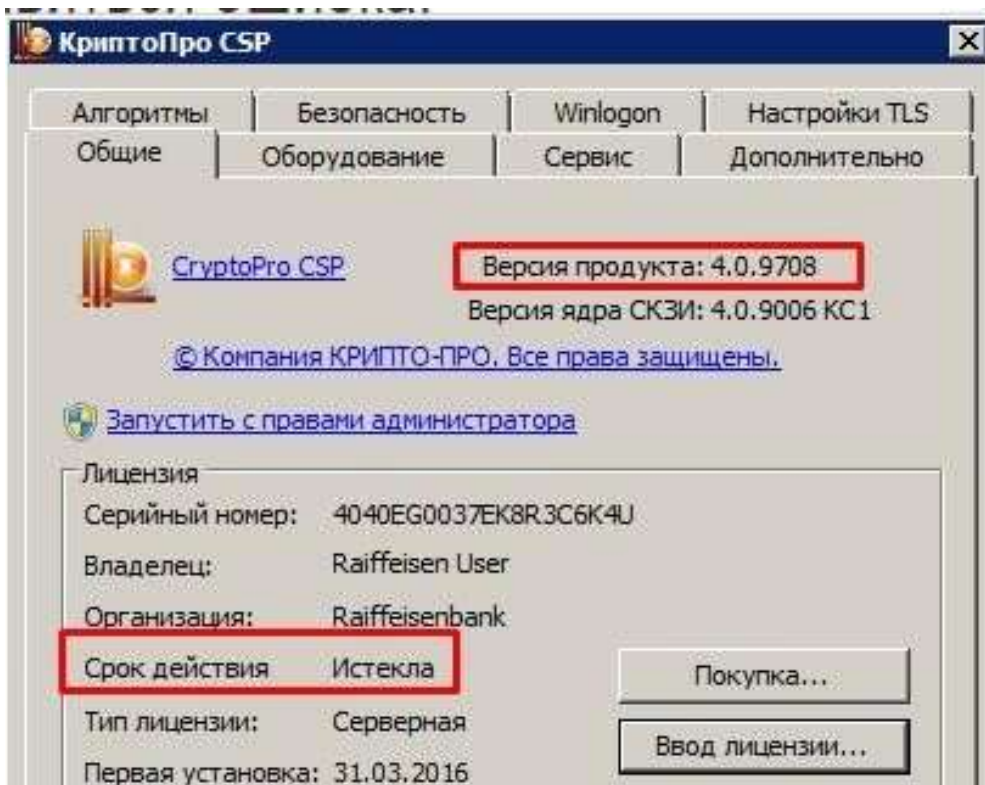


- Connect token to computer;
- [Run script](#);
- Expired license:

For update license, you need to go to menu Start - Крипто-ПРО (Crypto-Pro) - КриптоПро CSP/(CryptoPro CSP)



Check the version of the product (should be 4.0.*) and the validity of the license "Permanently". If the expiration date has expired, you must enter the serial number. It can be found in a letter from the bank with the subject: "Важно! Прекращение работы подписи документов токеном" and date of sending the message in the period from 13.04 – 18.04.



CryptoPro CSP 4.0.9708 [X]

Customer Information
Please enter your personal information.

User Name:

Organization:

Serial Number:

Input serial number from the license agreement.

OK Cancel

[To start](#)