

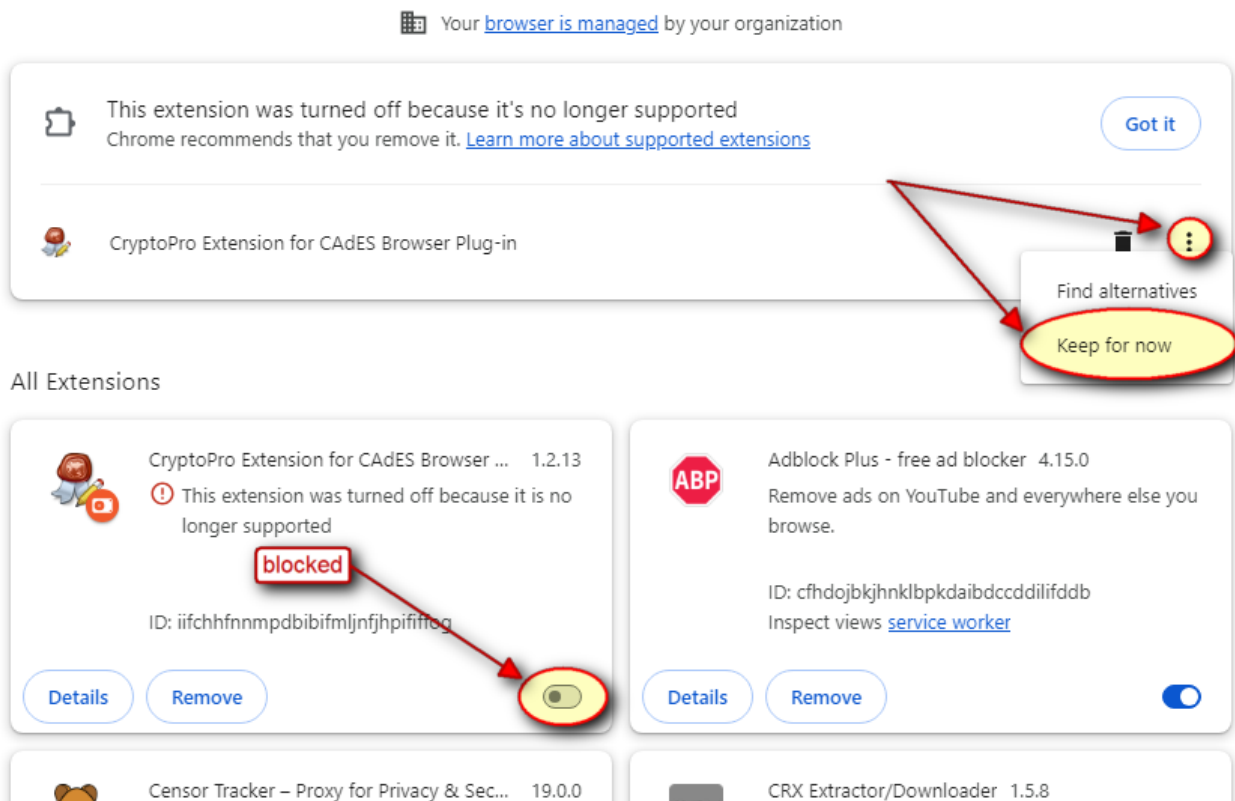
Check if the [CryptoPro Extension for CADES Browser Plug-in](#) is in your browser's extension list. To check the extension:

- **Google Chrome**, enter <chrome://extensions/> in the address bar and go to the extensions page.
- **Microsoft Edge**, enter <edge://extensions/> in the address bar or select [Extensions](#) to the right of the browser's address bar. Note: If Extensions does not appear to the right of the browser's address bar, select [Settings and more > Extensions](#).

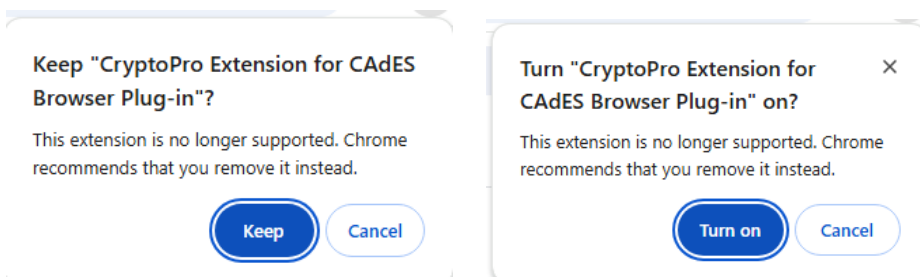
If the extension is disabled, enable it by clicking the toggle switch in the line with the extension. Then try signing again.

If the [CryptoPro Extension for CADES Browser Plug-in](#) extension is not in the list, install it according [to the instructions below](#)

In **Google Chrome**, you may encounter a situation where the **extension's enable switch is blocked**. In this case, in the banner at the top of the page about disabling, you need to click the three dots and select "Keep for now"



Then confirm the action by clicking the "Keep" button in the pop-up window, turn on the toggle switch and confirm the action again by clicking the "Turn on" button.

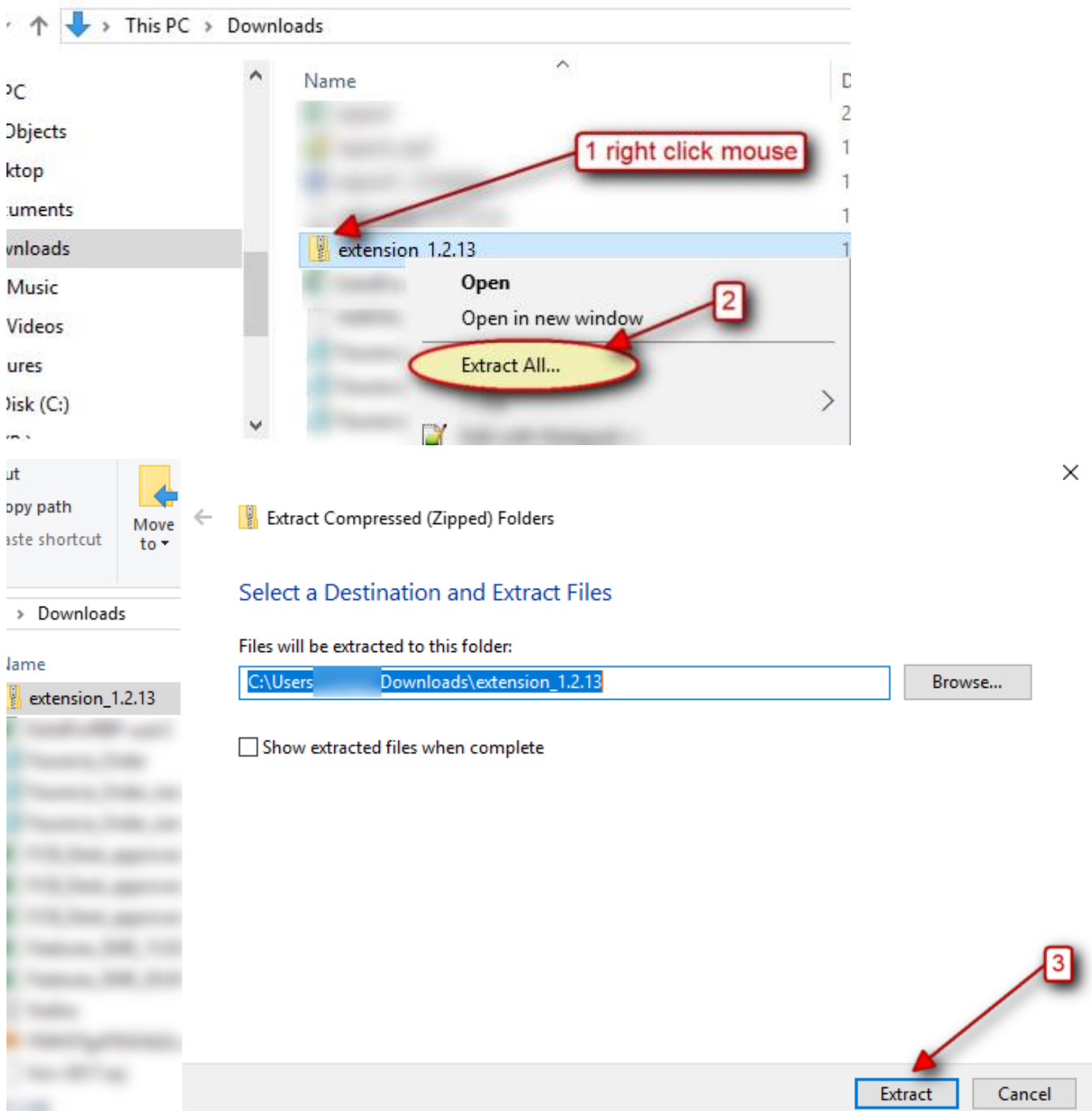


## Installing the CryptoPro Extension for CAES Browser Plug-in

1. Download the archive from the link

[https://cdn.rbo.raiffeisen.ru/fs/extension\\_1.2.13.zip](https://cdn.rbo.raiffeisen.ru/fs/extension_1.2.13.zip)

2. Unzip the downloaded file

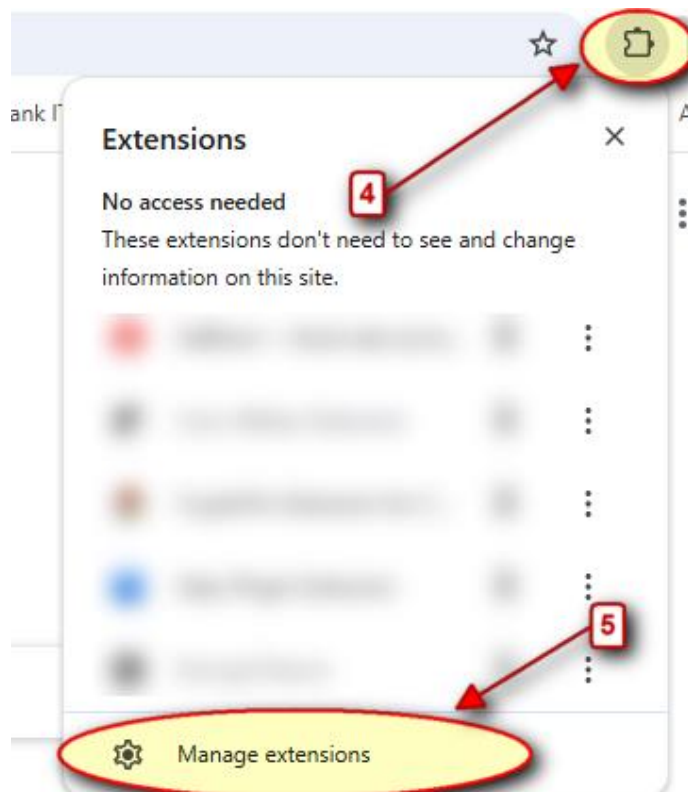


Next:

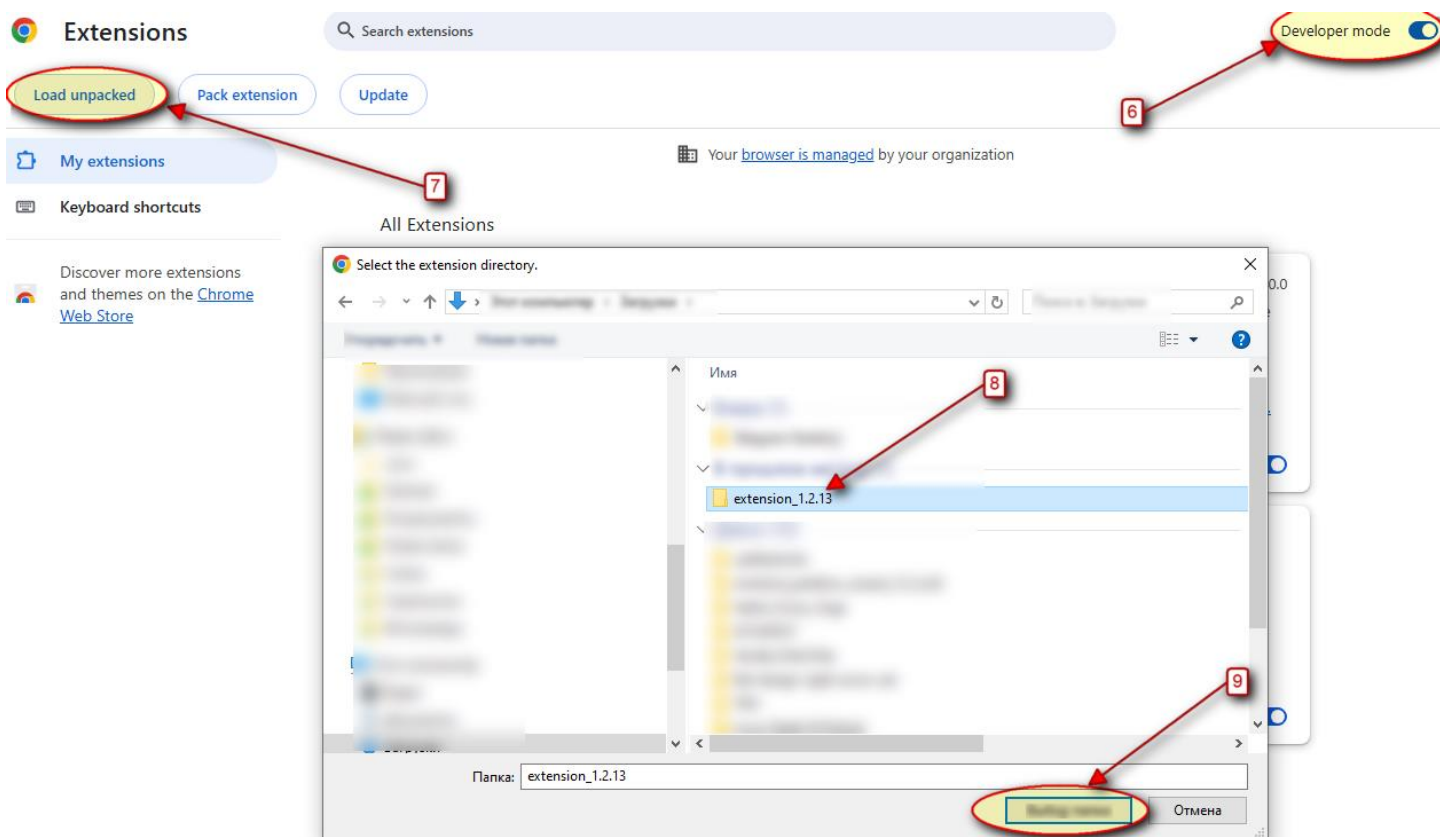
[instruction for Google Chrome](#)

[instruction for Microsoft Edge](#)

3. In the **Google Chrome** browser, copy and paste the link <chrome://extensions/> into the address bar or open the *extensions management* in the upper right corner of the window:

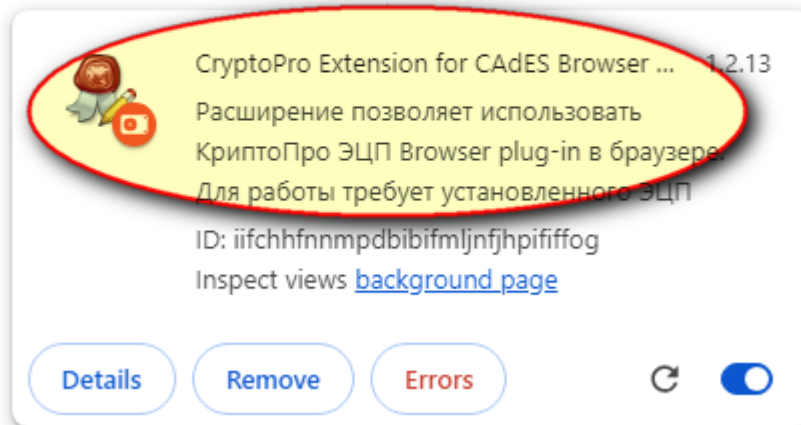


4. Switch to «*Developer mode*» (6), and click the “*Load unpacked*” button (7), select the *folder* obtained in step 2 (8)(9)



## 5. Check that the extension is installed

### All Extensions



CryptoPro Extension for CADES Browser ... 1.2.13

Расширение позволяет использовать КриптоПро ЭЦП Browser plug-in в браузере. Для работы требует установленного ЭЦП

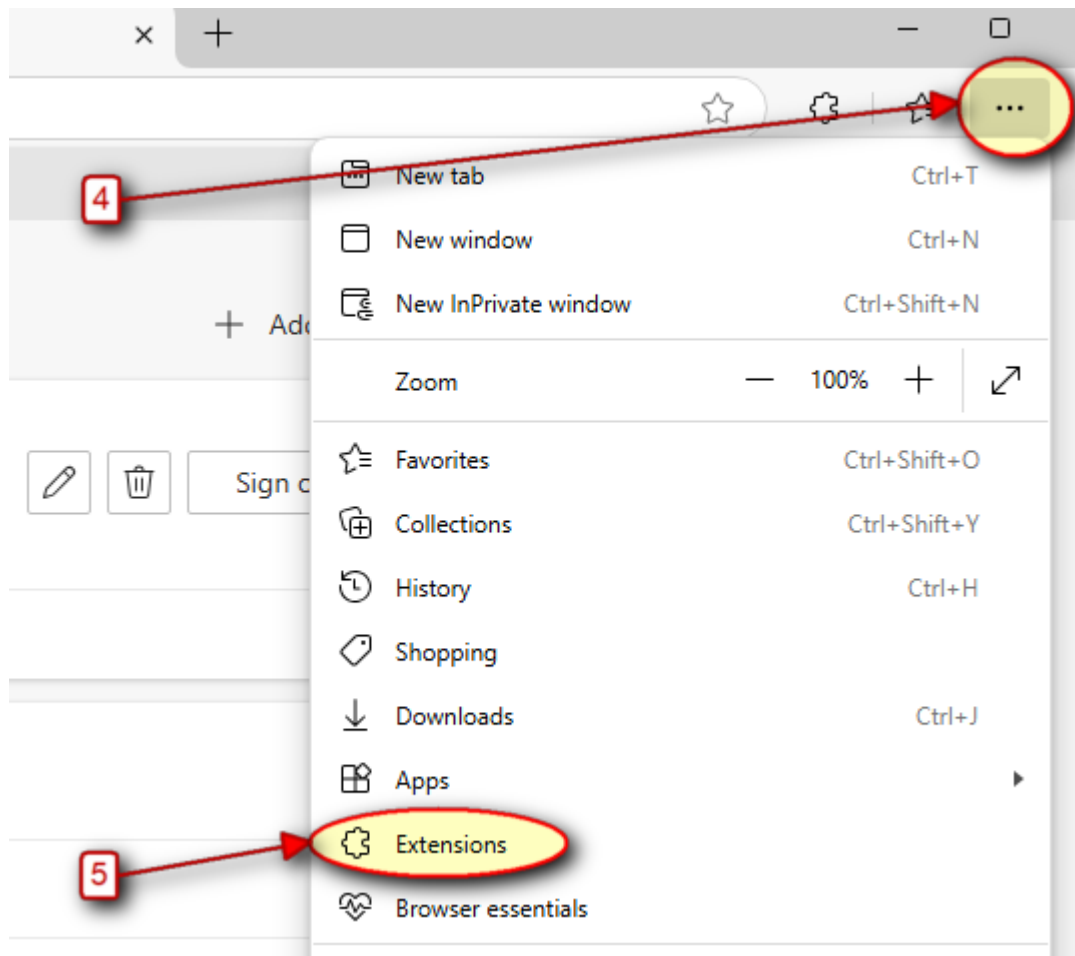
ID: iifchhfnnmpdbibifmjnfjhpififfog

Inspect views [background page](#)

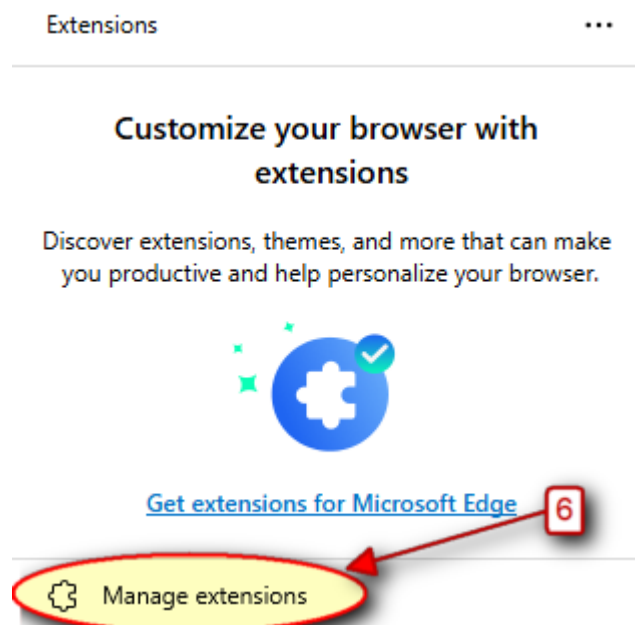
Details Remove Errors

Refresh Toggle

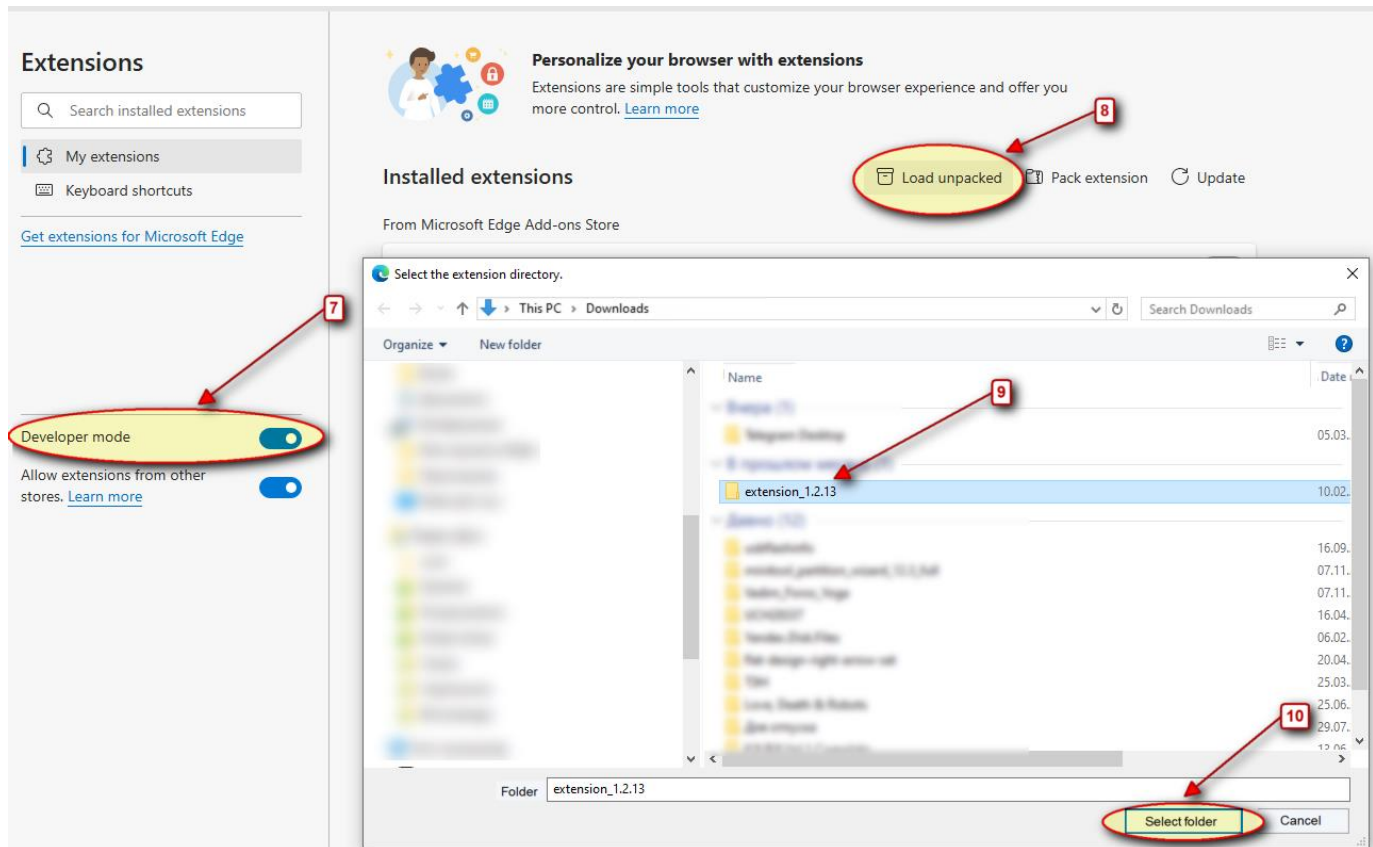
3. In the **Microsoft Edge** browser, copy and paste the link <edge://extensions/> into the address bar or open the *Extensions* in the upper right corner of the window:



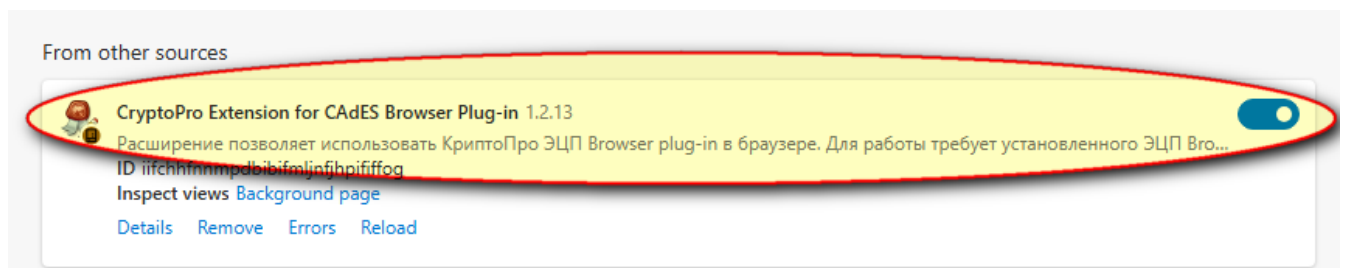
4.



5. Switch to “*Developer mode*” (7), and click the “*Load unpacked*” button (8), select the *folder* obtained in step 2 (9)(10)



6. Check that the extension is installed and enabled



**Attention!** In the future, the following message may appear while working in the Edge browser.

In this case, you must click the "Not now" button

